
Strategist/Data Advocate/Progressive Leader

20+ years success leading technological innovation and business intelligence to drive business growth

Motivated, results-oriented, and dynamic IT management professional with proven expertise leveraging data and business analysis, technical project management, and Agile methodologies to build efficient and productive operations. Skilled communicator able to build collaborative relationships amongst multidisciplinary business units, engage project and client stakeholders, and motivate teams to achieve objectives. Innovative and ambitious with an aptitude outside-the-box thinking to identify gaps or new opportunities. Analytical and organized as well as highly adaptable, proactive, and pragmatic in solving complex problems.

Areas of Expertise

- IT Management
- Process Creation
- Agile/Scrum Methodologies
- Training & Development
- Client Management
- Business Intelligence
- Data Governance
- Strategic Business Analysis
- Operations Management
- Technical Implementation
- Data Warehousing
- Project Management
- Budgeting & Cost Control
- Continuous Improvement
- Organizational Change Strategist

Career Experience

DeWitt Consultancy Partners – Kansas City, KS

CEO/CHIEF STRATEGIST (2021 to Present)

Owner and main point of contact.

Selected Contributions:

- As CEO, negotiates contracts and pricing. Performs all firm administrative roles and duties. Acts as main signatory. Developed overall company strategy and operating parameters.
- As Chief Strategist, responsible for scoping, vetting, documenting and implementation of executed work contracts.
 - **Current client: AMC, Inc. (August 2022 – Present) – Advisor/Strategic Consultant**
Providing project/program management, advisory, and strategic/operational planning services
 - **Current client: Nova Terra Solutions (July 2021 – Present) – Advisor/Strategic Consultant**
Providing project/program management, advisory, and strategic/operational planning services
 - **Current client: ZVM Associates (July 2022 – Present) – Advisor/Strategic Consultant**
Providing project/program management, advisory, and strategic/operational planning services
 - **Previous client: CVS Health (March 2022 – August 2022) – IT Delivery Manager**
Providing project/program management services for an internal business critical AppDev team
- Core competencies: Program/project management, root cause analysis/mitigation, process creation/improvement/gap mitigation, organizational planning, IT administrative services. Suite of services: www.dewittconsultancy.com/services

Card Compliant – Overland Park, KS

IMPLEMENTATION MANAGER (2019 to 2022)

Strategized, defined and implemented a new organizational role that require a unique combination of exceptional customer focus, strong communication skills, technology know-how, and solid planning, implementation and operational skills.

Selected Contributions:

- Created vision and strategic direction for business application development and delivery
- Collaborated with Product Management, Research and Development and business leadership to ensure that business needs are fully understood by identifying the optimal solution to deliver on business needs
- Effectively managed IT professionals setting goals and priorities, establishing delivery processes and ensuring employee development that maximize individual effectiveness and engagement
- Managed day to day new client business relationships through implementation and set operational standards for client interactions post implementation.

Sprint – Overland Park, KS

SENIOR TECHNICAL PROGRAM MANAGER/ASSOCIATE APP DEV MANAGER (2018 to 2019)

Tasked with reconciling application sprawl, integrating systems, recovering from technical debt, and leading a team of developers over a suite of business-critical applications and services.

Selected Contributions:

- Introduced agile methodology to team administration
- Introduced centralization of responsibility and processes to application governance committees
- Leading initiative around the structure, security, management, dissemination and access of data structures for entire application suite
- Leading high profile initiative to address technical debt by upgrading key systems to latest technology stacks (Jquery, Spring, Tomcat) and completely rewriting application UI's in React
- Leading strategic planning, internal/external QA organization, updated training development across application platforms

Black & Veatch – Overland Park, KS

SENIOR TECHNICAL CONSULTANT/BUSINESS RELATIONSHIP LIASION, DATA ANALYTICS & SERVICES (2017 to 2018)

Coordinate communicate and operations between business and partners, collaborating on both client and vendor sides to manage development and data warehouse processes. Spearhead development and implementation of organizational goals for data warehouse program with CTO and Data Architect. Guide offshore development and technical teams in prioritization and management of tasks and projects and effective resource allocation.

Selected Contributions:

- Earned status as Subject Matter Expert for data analysis, warehousing, and application best practices.
- Continually improve efficiencies and results through development of standardized processes including creation of data governance committee, internal onboarding processes, and data warehouse schemas.
- Serve in key role as first level of internal QA, leveraging attention to detail with technical expertise to ensure enhancements and new features align with strategic plans with agility to support future upgrades.
- Lead design and integration of internal custom data warehouse Help Desk process, including development of original training program to support seamless launch.

Grantham University – Lenexa, KS

REPORTING TEAM MANAGER (2014 to 2017)

Created and built dedicated Reporting Team to create standard of “one point of truth” for data knowledge, integrity, definitions, and consistency. Directed team of ten Developers, encouraging continuous improvement and culture of approachability as coach and mentor. Served as Lead Business Analyst, collaborating with cross-functional business units to facilitate understanding of data needs from requirements gathering to final user acceptance. Managed high-priority data requests and any requests from Compliance department. Led team in creation of reports used actively by each university department as well as all data governance efforts. Coordinated with other departments to create concise, accurate, and verified datasets for decision making, surveys, reporting, assessment, and analysis. Owned accountability for strict compliance with university and regulatory demands.

Selected Contributions:

- Established holistic approach to data governance university-wide with implementation of initial standards for data security, change management, and consolidation.
- Successfully improved transparency of data management and integrated disparate data policies from technical and business sides through active knowledge sharing and training for both business and IT units.
- Enabled key insight and effective decision making by Assessment and Loan Default Committees as Data/IT representative on both.
- Collaborated with BI Developer on overhaul and relaunch of data warehousing project, leading data definition and creating test scenarios to facilitate implementation from warehouse.
- Enhanced usability and access to data and reports with development and implementation of original training and educational tools customized to needs of individual business units.
- Achieved environment of constant evolution, improving confidence in data accuracy and communication with multidisciplinary departments.

USA 800 – Raytown, MO

DATA & ANALYTICS LEAD/PRODUCT MANAGER (2013 to 2014)

Directed full lifecycle project management for in-house Business Intelligence project as well as creation and maintenance of all data reporting. Performed ad-hoc reporting and querying, maintained procedures needed to support reporting, and supported existing BI structure. Guided translation of business needs into technical requirements and developed new business processes to streamline data and report access.

Selected Contributions:

- Enhanced inter and cross-departmental performance, coordination, and communication with creation and launch of training programs and materials.
- Led team in development of updated task request forms and standardized documentation to optimize reporting team resources.
- Ensured needs of technical and business units met through BI-centered conversations with executives and stakeholders to gather requirements, create data definitions, and determine priorities.

Additional experience as SQL Solutions Developer, Computer Assistant, and Database Administrator.

Education & Credentials

Executive Master of Business Administration (EMBA) – Executive Leadership, 2021
Baker University – Baldwin City, KS

Bachelor of Science in International Business, 2016
Park University – Parkville, MO

Associate of Arts in Business Administration, 2013

Kansas City Community College – Kansas City, KS

Professional Development

Certified Project Management Professional (PMP), Project Management Institute, 2022

Certified Scrum Master (CSM), International Scrum Institute, 2017

Technical Proficiencies: T-SQL, SSRS, Crystal, Tableau, SSIS, SSAS, SQL Server, Oracle (10g/11g/12c), Jira, Confluence, Geekbot, Slack, VSTS, Visio, Power BI